

# HLTH 7029 QUALITY AND SAFETY

**Credit Points** 10

**Legacy Code** 401371

**Coordinator** Stewart Alford ([https://directory.westernsydney.edu.au/search/name/Stewart Alford/](https://directory.westernsydney.edu.au/search/name/Stewart%20Alford/))

**Description** This unit provides an overview of emerging health policy with particular attention to quality and safety. Students develop a critical view on the organisation of healthcare, measurement and delivery of outcomes from the patient and population perspective as well as organisational accountability for quality and safety. The course consists of three components. The first component targets the main constituents of clinical governance, including practice design, analysis and improvement, error reporting and investigation, public accountability and open disclosure, multi-disciplinary teamwork and clinical leadership. The second component introduces the tools of clinical process redesign which help managers make practical improvements to practices in their units. The third component targets risk management by providing an overview of the kinds of risks faced by health service managers by outlining perceptions of risk such as adverse effect versus opportunity capital.

**School** Health Sciences

**Student Contribution Band** HECS Band 2 10cp

**Level** Postgraduate Coursework Level 7 subject

**Equivalent Subjects** HLTH 7012 - Organisational Governance and Performance Management

## Restrictions

Students must be enrolled in a postgraduate program

## Learning Outcomes

On successful completion of this subject, students should be able to:

1. Analyse health reforms to apply to strategic and operational planning and implementation
2. Critique efforts to improve health systems, in Australia and beyond
3. Design strategies to avert risk and manage adversity
4. Integrate good governance into practice within a health service industry
5. Analyse the role of leadership, professional communication and interpersonal skills as they relate to quality and safety
6. Translate evidence and best practice into organisational and clinical governance to improve outcomes

## Subject Content

1. Organisational governance
2. Quality and safety in the Australian and global context
3. Quality Improvement frameworks
4. Quality failings
5. Quality indicators, measurement and reporting
6. Quality management
7. Training and education for quality and safety
8. Risks and complaints management
9. Patient and public involvement in improving quality and safety in healthcare

10. Evaluating quality care through audit

## Assessment

The following table summarises the standard assessment tasks for this subject. Please note this is a guide only. Assessment tasks are regularly updated, where there is a difference your Learning Guide takes precedence.

Item	Length	Percent	Threshold	Individual/Group Task
Summary	800 words	25	N	Individual
Proposal: Implementatic Proposal of a Quality and Safety Plan	1,250 words	35	N	Individual
Report: Evidence-based Policy for Workplace Quality and Safety	2,000 words	40	N	Individual

## Prescribed Texts

- Gottwald, M., Lansdown, G.E. (2014). Clinical Governance: Improving the quality of healthcare for patients and service users. McGraw-Hill Education.
- Spath, P. (2018). Introduction to healthcare quality management (3rd ed.). Health Administration Press
- Nash, D. (2019). The healthcare quality book: Vision, strategy, and tools (4th ed.). Health Administration Press

## Teaching Periods

## Spring

### Online

#### Online

**Subject Contact** Stewart Alford ([https://directory.westernsydney.edu.au/search/name/Stewart Alford/](https://directory.westernsydney.edu.au/search/name/Stewart%20Alford/))

View timetable ([https://classregistration.westernsydney.edu.au/even/timetable/?subject\\_code=HLTH7029\\_22-SPR\\_ON\\_O#subjects](https://classregistration.westernsydney.edu.au/even/timetable/?subject_code=HLTH7029_22-SPR_ON_O#subjects))

### Parramatta - Victoria Rd

#### Day

**Subject Contact** Stewart Alford ([https://directory.westernsydney.edu.au/search/name/Stewart Alford/](https://directory.westernsydney.edu.au/search/name/Stewart%20Alford/))

View timetable ([https://classregistration.westernsydney.edu.au/even/timetable/?subject\\_code=HLTH7029\\_22-SPR\\_PS\\_D#subjects](https://classregistration.westernsydney.edu.au/even/timetable/?subject_code=HLTH7029_22-SPR_PS_D#subjects))

## Sydney City Campus - Term 3

### Sydney City

#### Day

**Subject Contact** Andrey Zheluk ([https://directory.westernsydney.edu.au/search/name/Andrey Zheluk/](https://directory.westernsydney.edu.au/search/name/Andrey%20Zheluk/))

View timetable ([https://classregistration.westernsydney.edu.au/even/timetable/?subject\\_code=HLTH7029\\_22-SC3\\_SC\\_D#subjects](https://classregistration.westernsydney.edu.au/even/timetable/?subject_code=HLTH7029_22-SC3_SC_D#subjects))