

# COMM 1043 COMMUNICATION IN HEALTH (UG CERT)

**Credit Points** 10

**Legacy Code** 500055

**Coordinator** Mia Hatzistergos ([https://directory.westernsydney.edu.au/search/name/Mia Hatzistergos/](https://directory.westernsydney.edu.au/search/name/Mia%20Hatzistergos/))

**Description** Communication is integral to professional relationships, whether working individually with a client, educating community members on health matters, or working with other professionals as part of a multidisciplinary team. This subject aims to develop written and verbal communication skills in preparation for work within the health professions across these areas. Communication skills will include those needed to form therapeutic relationships with individual clients and groups, as well as those required to communicate health information to clients, groups and the wider community. Students will develop skills to establish appropriate working relationships with professional colleagues.

**School** Health Sciences

**Discipline** Verbal Communication

**Student Contribution Band** HECS Band 4 10cp

Check your fees via the Fees ([https://www.westernsydney.edu.au/currentstudents/current\\_students/fees/](https://www.westernsydney.edu.au/currentstudents/current_students/fees/)) page.

**Level** Undergraduate Level 1 subject

**Equivalent Subjects** LGYA 7034 Communication for the Helping Professions COMM 1008 Communication in Health COMM 1007 Communication in Health

## Restrictions

Students need to be enrolled in one of the following programs:  
7171 Undergraduate Certificate in Public Health Support, 7172 Undergraduate Certificate in Health Services Management, 7173 Undergraduate Certificate in Aged Care Support, 7176 Undergraduate Certificate in Disability Care Support

## Learning Outcomes

On successful completion of this subject, students should be able to:

1. Critically analyse and evaluate the characteristics of health professional relationships with clients, colleagues, and the wider community.
2. Reflect on the impact of personal attitudes, beliefs and values on communication.
3. Apply essential verbal and written communication skills in the interaction with individual clients, patients, significant others, colleagues and other health stakeholders.
4. Analyse and apply strategies to adapt communication processes to meet the varying health literacy or special needs of clients, family and significant others.
5. Employ teamwork skills relevant to working in health care settings.

## Subject Content

1. Theoretical frameworks and processes in effective communication

2. Skills for effective communication with clients, colleagues and the community
3. Self-awareness in professional communication
4. The nature of effective helping as a health care professional
5. Communicating in teams
6. Working with people who have different communication needs
7. Professional written and presentation communication skills.

## Assessment

The following table summarises the standard assessment tasks for this subject. Please note this is a guide only. Assessment tasks are regularly updated, where there is a difference your Learning Guide takes precedence.

Type	Length	Percent	Threshold	Individual/ Group Task
Professional Task	4 minutes	30	Y	Individual
Case Study	6 - 8 minutes	30	N	Group
Portfolio	1200 words	40	N	Individual

Teaching Periods

## Block E Session (2023)

**Online**

**Online**

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View timetable ([https://classregistration.westernsydney.edu.au/odd/timetable/?subject\\_code=COMM1043\\_23-BE\\_ON\\_2#subjects](https://classregistration.westernsydney.edu.au/odd/timetable/?subject_code=COMM1043_23-BE_ON_2#subjects))

## Block C Session (2024)

**Online**

**Online**

**Subject Contact** Mia Hatzistergos ([https://directory.westernsydney.edu.au/search/name/Mia Hatzistergos/](https://directory.westernsydney.edu.au/search/name/Mia%20Hatzistergos/))

View timetable ([https://classregistration.westernsydney.edu.au/even/timetable/?subject\\_code=COMM1043\\_24-BC\\_ON\\_2#subjects](https://classregistration.westernsydney.edu.au/even/timetable/?subject_code=COMM1043_24-BC_ON_2#subjects))

## Block E Session (2024)

**Online**

**Online**

**Subject Contact** Mia Hatzistergos ([https://directory.westernsydney.edu.au/search/name/Mia Hatzistergos/](https://directory.westernsydney.edu.au/search/name/Mia%20Hatzistergos/))

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