

BUSM 2044 HEALTH SERVICE MANAGEMENT

Credit Points 10

Legacy Code 401393

Coordinator Lisa Perrone ([https://directory.westernsydney.edu.au/search/name/Lisa Perrone/](https://directory.westernsydney.edu.au/search/name/Lisa%20Perrone/))

Description The subject builds on previous Health Services Management curriculum. It is focused on the changing role of the health services manager and competencies required to manage and lead health services efficiently and effectively in both current and emerging areas of healthcare and health management. Various management functions are explored through 140 hours of placement with blended learning activities including: strategic management, values-based healthcare, quality and safety, risk and governance, health services policy and performance management, finance and resource allocation.

School Health Sciences

Discipline Public and Health Care Administration

Student Contribution Band HECS Band 4 10cp

Check your fees via the Fees (https://www.westernsydney.edu.au/currentstudents/current_students/fees/) page.

Level Undergraduate Level 2 subject

Co-requisite(s) BUSM 1037

Incompatible Subjects BUSM 3015 - Health Services Management Practice
BUSM 3014 - Health Services Financial Management

Learning Outcomes

On successful completion of this subject, students should be able to:

1. Develop knowledge of Value-based healthcare and competencies required to manage and lead health services effectively;
2. Analyse a range of external environmental and community factors as well as internal factors that influence policy and the management of health services;
3. Develop an understanding of Quality and Safety, Risk and Governance of health care systems;
4. Critically examine policy, standards and practice guidelines being used as a basis for performance measurement and management in health services;
5. Analyse current financial management, resource allocation and resource management practices within health services management;
6. Develop professional and social responsibility by influencing and leading collaborative discourse and effective teamwork in response to a health services management problem and the process of developing a solution;
7. Analyse pertinent case studies through material covered in classes, student placements and deeply reflect this experience to the development of health service management competencies.

Subject Content

- proactive management and strategic planning
- value-based healthcare, leadership and Employability skills and required to manage and lead health services effectively

- organisational Governance, change and Conflict management
- Managerial decision making
- health system performance
- work health safety and Risk management
- resource management
- human resource management
- Communications and relationship management

Special Requirements

Legislative pre-requisites

Special Requirements - NSW Health Legislative Prerequisites

Student Compliance Information for all Health-Related Placements

Prior to enrolling in this subject, students must have submitted a Student Undertaking Form and undertake to apply for a National Police Check, which is required to be submitted before placement, and a Working with Children Check Student Declaration. Use the link to the Special Requirements webpage below for more information.

To be eligible to enrol in this subject and complete any required health-related placements or experiences, students must meet Western Sydney University program requirements as well as any special, legislated, or policy-mandated requirements.

Western Program Requirements

Visit the Special Requirements webpage for details about your program.

Special Requirements (https://www.westernsydney.edu.au/currentstudents/current_students/enrolment/special_requirements/)

Mandatory NSW Health student placement policy requirements

To be able to undertake placement in any NSW Health facility you must be assessed as compliant with NSW Health student placement policy in the first year of your program, regardless of when you expect to go on your first placement. Access and read the NSW Student Compliance Information Booklet.

NSW Student Compliance Information Booklet (https://issuu.com/uwspublications/docs/wsu_student_compliance_booklet_2020_v6/)

Please ensure that you

1. Find your existing National Police Check or apply for one
2. Gather documentary evidence of your vaccination history
3. Print and complete all relevant NSW Health forms relevant to the campus you are enrolled at or online enrolment requirements
4. Follow booklet instructions on how to have your compliance documents assessed by NSW health staff.

International students have additional requirements; the link to the booklet will inform you of these requirements.

School Requirements

Contact your School for further details regarding your School's requirements, if any, such as

- If you live outside of NSW or Australia and need to meet your state, territory or country's compliance requirements
- If you need to meet different state, territory or country compliance requirements.
- NSW Working with Children Check (WWCC) or other state equivalent, valid for your entire program.

- Current approved first aid certificate valid for your entire program
- approved program providers can be found at the Government Training website
- <http://training.gov.au> (<http://training.gov.au>)
- Other non-health related requirements.

Student Compliance Resources are also available on the Placements Hub web page (NSW students only)

https://www.westernsydney.edu.au/learning_futures/home/placements_hub/placements_hub/student_compliance (https://www.westernsydney.edu.au/learning_futures/home/placements_hub/placements_hub/student_compliance)

Assessment

The following table summarises the standard assessment tasks for this subject. Please note this is a guide only. Assessment tasks are regularly updated, where there is a difference your Learning Guide takes precedence.

Type	Length	Percent	Threshold	Individual/ Group Task	Mandatory
Viva Voce	10 minutes	25	N	Individual	N
Professional Task	1,500 words	50	N	Individual	N
Reflection	15 minute video reflection/ 1,250 word written reflection	25	N	Individual	Y

Teaching Periods

Autumn (2025)

Campbelltown

On-site

Subject Contact Maria Agalotis (https://directory.westernsydney.edu.au/search/name/Maria_Agalotis/)

View timetable (https://classregistration.westernsydney.edu.au/odd/timetable/?subject_code=BUSM2044_25-AUT_CA_1#subjects)