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# MKTG 3002 BUSINESS TO BUSINESS MARKETING

#### Credit Points 10

Legacy Code 200091

Coordinator Neeru Sharma (https://directory.westernsydney.edu.au/ search/name/Neeru Sharma/)

**Description** From 2022 this subject replaced by MKTG 3020 Omnichannel Marketing. Unlike consumer marketing where an individual makes decisions based on their own needs or those of their household, business-to-business (B2B) marketing involves individuals or companies promoting and selling products and/or services to other companies. This subject encompasses all these aspects of B2B marketing including organisational buying behaviour, B2B market research, management of the marketing mix from a B2B perspective, relationship and network marketing, supply chain management and Customer Relationship Management (CRM) strategies, and business marketing strategy.

#### School Business

Discipline Marketing

#### Student Contribution Band HECS Band 4 10cp

Check your HECS Band contribution amount via the Fees (https:// www.westernsydney.edu.au/currentstudents/current\_students/fees/) page.

Level Undergraduate Level 3 subject

Pre-requisite(s) MKTG 1006

Equivalent Subjects LGYC 0203 - Business-to- Business Marketing LGYA 9904 - Business-to-Business Marketing

#### Assumed Knowledge

Basic knowledge of marketing concepts, theories and frameworks.

## Learning Outcomes

On successful completion of this subject, students should be able to:

- 1. Apply the theories and concepts of business-to-business (B2B) marketing.
- 2. Disseminate practical knowledge of B2B marketing management and its relationship to corporate and business strategy.
- 3. Implement analytical, interpersonal and decision-making skills appropriate to achieving B2B marketing objectives

## Subject Content

- introduction to business to business Marketing
- organisational buying behaviour
- Segmenting The business market and organisational demand analysis
- business Marketing planning: strategic perspective managing
- products for business markets and innovation
- managing Marketing channels
- managing business Marketing Communications, Advertising,
- promotion and personal selling
- Formulating and managing pricing strategies for business markets implementing and controlling business Marketing strategies
- Customer relationship management (CRM) strategies and E-
- commerce strategies for business markets
- Supply chain management

- managing services for business markets

## Assessment

The following table summarises the standard assessment tasks for this subject. Please note this is a guide only. Assessment tasks are regularly updated, where there is a difference your Learning Guide takes precedence.

Туре	Length	Percent	Threshold	Individual/ Group Task
Essay	1,500 words	35	Ν	Individual
Intra-session Exam	60 mins (online)	20	Ν	Individual
Report	2,000 words	45	Ν	Individual

Prescribed Texts

 Hutt, MD & Speh, TW (latest edition), Business marketing management: B2B, EMEA Edition, Cengage Learning.

**Teaching Periods** 

## Autumn (2022)

## Online

### Online

Subject Contact Neeru Sharma (https://

directory.westernsydney.edu.au/search/name/Neeru Sharma/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=MKTG3002\_22-AUT\_ON\_O#subjects)

### Parramatta City - Macquarie St Dav

#### ay

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## UEH-Session 1 (2022)

## Vietnam

#### Day

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## WSU Online TRI-2 (2022)

### Wsu Online

### Online

Subject Contact Lisa Rohanek (https://directory.westernsydney.edu.au/ search/name/Lisa Rohanek/)

View timetable (https://classregistration.westernsydney.edu.au/even/ timetable/?subject\_code=MKTG3002\_22-OT2\_OW\_O#subjects)

## Sydney City Campus - Term 2 (2022) Sydney City

### Day

**Subject Contact** Daniel Townsend (https:// directory.westernsydney.edu.au/search/name/Daniel Townsend/) View timetable (https://classregistration.westernsydney.edu.au/even/ timetable/?subject\_code=MKTG3002\_22-SC2\_SC\_D#subjects)

## UEH-Session 2 (2022)

### Vietnam

### Day

Subject Contact Neeru Sharma (https:// directory.westernsydney.edu.au/search/name/Neeru Sharma/)

View timetable (https://classregistration.westernsydney.edu.au/even/ timetable/?subject\_code=MKTG3002\_22-UT2\_UE\_D#subjects)

## WSU Online TRI-2 (2023)

## Wsu Online

#### **On-site**

Subject Contact Ildiko Volcz (https://directory.westernsydney.edu.au/ search/name/Ildiko Volcz/)

View timetable (https://classregistration.westernsydney.edu.au/odd/ timetable/?subject\_code=MKTG3002\_23-OT2\_OW\_1#subjects)