# **BUSM 7007 BUSINESS COMMUNICATION SKILLS**

**Credit Points 10** 

Legacy Code 200817

Coordinator Mark Thomas (https://directory.westernsydney.edu.au/search/name/Mark Thomas/)

**Description** This unit is designed to assist students to enhance their ability to make written and oral reports suitable for presentation to employers and stakeholders in a modern business environment. More specifically, this foundation unit assists students to evaluate academic literature in various business contexts, to communicate effectively as an individual or within groups and to apply ethical practices in different business contexts. These traits can be applied in the workplace and any contemporary business environment.

**School** Business

Discipline Business And Management

Student Contribution Band HECS Band 4 10cp

Level Postgraduate Coursework Level 7 subject

#### Restrictions

Students must be enrolled in a postgraduate Business program or 3693 Master of Engineering. The online offerings for this subject are only available to students enrolled in program 2770 Master of Commerce (Financial Planning), 2793 Master of Financial Planning and 2795 Graduate Certificate in Financial Planning.

## **Learning Outcomes**

On successful completion of this subject, students should be able to:

- 1. Select appropriate sources from the library database;
- 2. Demonstrate the various types of written communication used in business and the different styles of communication required;
- 3. Demonstrate critical use of academic literature in business and economics having regard to both explicit and implicit assumptions, the logic of the arguments, and the appropriateness of the conclusions:
- Effectively work individually or within groups to prepare business communications and essays;
- 5. Demonstrate knowledge of the pitfalls which can arise in business operations that span different cultures and different countries;
- 6. Identify cultural issues in academic and business contexts and make recommendations for improving practice.

## **Subject Content**

- differing types of business documents and The appropriate methods of developing and distributing these documents
- Basic library Searches and how to Evaluate information
- how to structure written and other business documents and how to acknowledge sources
- logical reasoning
- common fallacies in reasoning
- Critical analysis and evaluation
- how to effectively work in groups
- implications of Global business
- application of logical reasoning and clear communication to topical business and economics Issues

- application of Ethical practices in academia and business

### **Assessment**

The following table summarises the standard assessment tasks for this subject. Please note this is a guide only. Assessment tasks are regularly updated, where there is a difference your Learning Guide takes precedence.

Item	Length	Percent	Threshold	Individual/ Group Task
Summary	500 words	20	N	Individual
Critical Review	1,500 words	40	N	Individual
Report	Report: 2,000 words / Presentation: 15 minutes / Reflection: 500 words		N	Both (Individual & Group)

#### **Prescribed Texts**

 Dwyer, J 2012, Communication for business and the professions: strategies and skills, custom version of 5th edn, Pearson Education Australia.

**Teaching Periods** 

### **Quarter 1**

## Parramatta City - Macquarie St

### **Evening**

Subject Contact Gillian Hewitson (https://directory.westernsydney.edu.au/search/name/Gillian Hewitson/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-Q1\_PC\_E#subjects)

## **Sydney City Campus Quarter 1** Sydney City

### Day

**Subject Contact** Daniel Townsend (https://directory.westernsydney.edu.au/search/name/Daniel Townsend/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-SQ1\_SC\_D#subjects)

## Quarter 2

## Parramatta City - Macquarie St

### **Evening**

Subject Contact Huntley Evans (https://

directory.westernsydney.edu.au/search/name/Huntley Evans/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-Q2\_PC\_E#subjects)

## **Sydney City Campus Quarter 2** Sydney City

#### Day

Subject Contact Daniel Townsend (https://

directory.westernsydney.edu.au/search/name/Daniel Townsend/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-SQ2\_SC\_D#subjects)

## **Quarter 3**

### Parramatta City - Macquarie St

### **Evening**

Subject Contact Gillian Hewitson (https://directory.westernsydney.edu.au/search/name/Gillian Hewitson/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-Q3\_PC\_E#subjects)

## **Sydney City Campus Quarter 3** Sydney City

### Day

Subject Contact Daniel Townsend (https:// directory.westernsydney.edu.au/search/name/Daniel Townsend/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-SQ3\_SC\_D#subjects)

## Quarter 4

## Parramatta City - Macquarie St

### Day

Subject Contact Mark Thomas (https://directory.westernsydney.edu.au/search/name/Mark Thomas/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-Q4\_PC\_D#subjects)

### **Evening**

Subject Contact Mark Thomas (https:// directory.westernsydney.edu.au/search/name/Mark Thomas/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-Q4\_PC\_E#subjects)

## **Sydney City Campus Quarter 4** Sydney City

#### Day

Subject Contact Daniel Townsend (https://directory.westernsydney.edu.au/search/name/Daniel Townsend/)

View timetable (https://classregistration.westernsydney.edu.au/even/timetable/?subject\_code=BUSM7007\_22-SQ4\_SC\_D#subjects)